

Who Does It

Cash Machine (ATM) distraction theft is committed by Organised Criminals working alone or as part of a team

Their aim is to steal your PIN, your card, and your money



Reporting

If you are the victim of a Cash Machine (ATM) distraction theft



**Report to the Police
by calling 101
or going online**



Report immediately
to your card issuer
to freeze your card

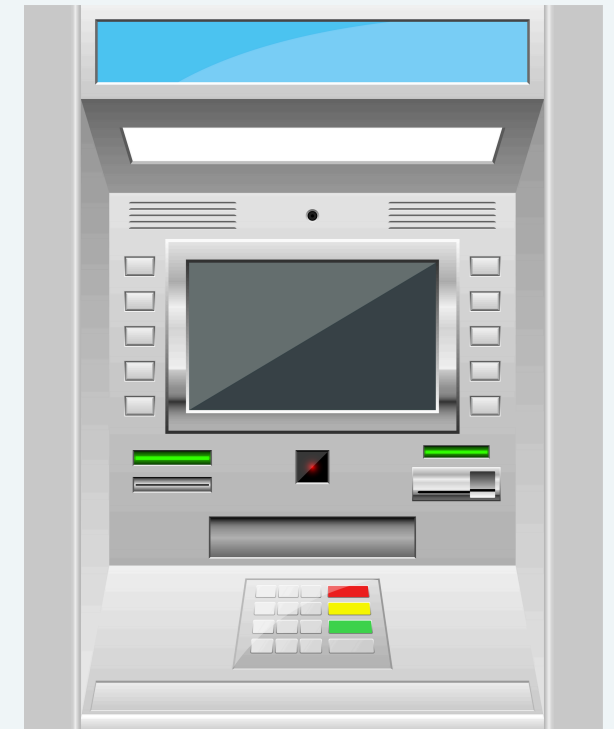


Report at the
nearest branch of
your bank

In an emergency CALL



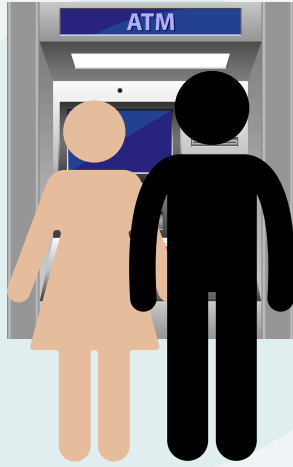
Cash Machine Distraction Theft



SaferCash
Sharing Intelligence • Building Partnerships

Distraction Technique Examples

Standing too close so they distract you or read your PIN as you type it in

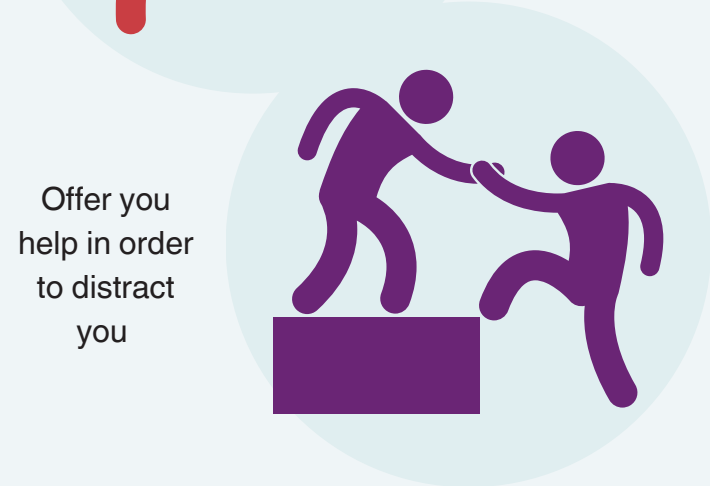


Tapping your shoulder or saying you have something on your clothing to distract you



Scare you or make you jump to distract you

Drop money on the floor to distract you



Offer you help in order to distract you



Distract you by saying that the Cash Machine (ATM) is not working and directing you to another machine

Prevention

Do not allow yourself to be distracted whilst using the cash machine

Look out for anything unusual on or around the Cash Machine (ATM)

Be very aware of your surroundings and of people standing around you

Cover the PIN pad whilst entering your PIN

Secure your cash and card immediately after using the machine

If you are suspicious, or if anything concerns you, cancel your transaction and remove your card



Report to the Police by calling 101 or going online